

GDPR & Cookie Policy

1 GDPR

The [General Data Protection Regulation \(GDPR\)](#) is an EU regulation that establishes a new legal framework to protect the personal data of EU residents. Organizations that are established in the EU, as well as organizations that process personal data of EU residents, are required to comply with the GDPR. With this page we want to explain you how we are committed to GDPR compliance.

Data Processor Vs. Data Controller

If you are one of our customers, your organization acts as the data controller for any personal data provided to us. The data controller determines the purposes and means of processing personal data. We act as the data processor, processing data on your organization's behalf when you use one of our products.

Safe And Secure

We ensure a level of security appropriate to the risk and in line with [article 32 of the GDPR](#).

We Use The Following Sub-Processors

We are required by law to provide our customers with an updated list of our sub-processors that we use to provide the best possible service to you. We are confident that these providers (data processors) have a highly robust approach to data protection, understand the obligations of the GDPR and are well prepared to meet them.

Name	Type of processing	Location	Website	Webpage
Google	Infrastructure E-mail Analytics	EU	https://www.google.com	https://cloud.google.com/security/gdpr/
Citrix Podio	Infrastructure	EU	https://podio.com	https://help.podio.com/hc/en-us/articles/360000980392-Where-is-data-hosted-

Podio Workflow Automation	Infrastructure	US	https://workflow-automation.podio.com/	https://help.podio.com/hc/en-us/articles/360000980392-Where-is-data-hosted-
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2 Cookies

What Are Cookies?

As is common practice with almost all professional websites, website uses cookies, which are tiny files that are downloaded to your computer, to improve your experience. This page describes what information they gather, how we use it and why we sometimes need to store these cookies. We will also share how you can prevent these cookies from being stored however this may downgrade or 'break' certain elements of the site's functionality. For more general information on cookies, see the [Wikipedia article on HTTP Cookies](#).

This document applies to all pages of <https://quivvy.com> and <https://quivvytools.com>.

How We Use Cookies

We use cookies for a variety of reasons detailed below. Unfortunately, in most cases there are no industry standard options for disabling cookies without completely disabling the functionality and features they add to our website. It is recommended that you leave on all cookies if you are not sure whether you need them or not in case they are used to provide a service that you use.

Disabling Cookies

If cookies are automatically enabled in your browser, we will assume that you have accepted them. You can prevent the setting of cookies by adjusting the settings on your browser (see your browser Help for how to do this). Be aware that disabling cookies will affect the functionality of our website and many other websites that you visit. Disabling cookies will usually result in also disabling certain functionality and features of the this site. Therefore it is recommended that you do not disable cookies.

The Cookies We Set

If you login to our website, then we will use cookies for the management of the signup process and general administration. These cookies will usually be deleted when you log out. However in some cases they may remain afterwards to remember your site preferences when logged out. We use cookies when you are logged in so that we can remember this fact. This prevents you from having to log in every single time you visit a new page. These cookies are typically removed or cleared when you log out to ensure that you can only access restricted features and areas when logged in.

Third Party Cookies

Third Party Cookies. In some special cases we also use cookies provided by trusted third parties. The following section details which third party cookies you might encounter through this site.

Our website uses Google Analytics, which is a trusted analytics solution on the web that helps us understand how you use the site and shows us ways to improve your experience. These cookies may track things such as how long you spend on the site and the pages you visit so we can continue to produce engaging content. For more information on Google Analytics cookies, [see their website](#).

From time to time, we test new features and make subtle changes to the way our service is delivered. When we are still testing new features, these cookies may be used to ensure that you receive a consistent experience on our website and at the same time provide us insight into which optimisations our users appreciate the most.

Cookies on this website

Here's a detailed overview of all cookies used on this website:

Cookie	Domain	Type	Description	Duration
_ga	quivvy.com	Analytics	This cookie is installed by Google Analytics. The cookie is used to calculate visitor, session, campaign data and keep track of site usage for the site's analytics report. The cookies store information anonymously and assign a randomly generated number to identify unique visitors.	2 years

More Information

We hope this information has clarified things for you. Keep in mind that in order to have a smooth website experience, it is usually safer to leave cookies enabled. As stated above, cookies may interact with the features you use on our website. Disabling them might cause certain parts of our site to work improperly. However, if you are still looking for more information, then [you can contact us](#) through one of our preferred contact methods.

This GDPR & Cookie policy was last updated on 2022-05-18